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AMENDMENT TO THE CLAIMS

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14.   (Previously Presented) A method for managing error notification messages, the method comprising the steps of:

communicating with an output file of a software application to receive a non-matching notification message;

producing a severity level and a contact list using a rule set;

searching text of the non-matching notification message for terms included within the rule set;

matching the terms included within the rule set with predetermined contacts within the rule set; and

communicating, to one or more members of the contact list, the severity level and the non-matching notification message.

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15.   (Previously Presented) The method recited in claim 14, further comprising the step of:

       combining the matching predetermined contacts to produce the contact list for the non-matching notification message.

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29.   (Original) A system for interfacing to a system monitor, comprising:

       an output file containing notification messages generated by a software application;

       an import module to extract the notification messages from the output file;

a comparison module to compare the notification messages against a feedback message database corresponding to the software application to be monitored by the system monitor; and

an alert module configured to alert one or more users to non-matching notification messages.

30. (Original) The system recited in claim 29, wherein the non-matching notification message is a notification message that does not match any entries within the feedback message database.

31. (Original) The system recited in claim 30, further comprising a manager module to communicate the non-matching notification messages.

32. (Previously Presented) The system recited in claim 31, wherein the manager module communicates the non-matching notification messages through a graphical user interface.

33. (Previously Presented) The system recited in claim 32, wherein the manager module communicates the non-matching notification messages in a table in a scrollable window in the graphical user interface.

34. (Original) The system recited in claim 31, further comprising an input module for the one or more users to modify the non-matching notification message, whereby, information received from the one or more users alters information associated with the non-matching notification message.

35. (Original) The system recited in claim 34, wherein the input module receives manual entry from the one or more users.

36. (Original) The system recited in claim 34, further comprising a recordation module for storing into a record file information regarding the modified non-matching notification message.

37. (Original) The system recited in claim 36, further comprising an export module configured to export the modified non-matching notification message contained within the record file.

38. (Original) The system recited in claim 37, wherein the export module exports the modified non-matching notification message contained within the record file in a format acceptable to a system monitor.

39. (Original) The system recited in claim 37, wherein the export module exports the modified non-matching notification message contained within the record file in a human-readable format.